

SAP Basic NavigationInstructor Guide

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Introduction: SAP Overview and Navigation

Welcome to the world of SAP! Honeywell has made the decision to align all its business across one enterprise platform, and that platform will be SAP moving forward. By taking this training course, you're taking a vital step toward contributing to the digital transformation of Honeywell.

This workbook, and all other user workbooks you'll receive in future SAP training courses, are yours to keep. Take notes, dog-ear pages, highlight text...make it your own SAP quick reference!

After go-live, all the user workbooks will be available on the HBT Training Hub for you to refer to and re-download if needed. Updates will be issued periodically, so feel free to check the Training Hub periodically for new information.

Course Objectives

By the end of this course, you will be able to navigate efficiently within the SAP system and find the tools you need to do your job. After completing this five-unit course, you will be able to:

- Explain what SAP is and why Honeywell is implementing it
- List at least three benefits SAP will bring to Honeywell's business
- Log on to and off of an SAP client
- Identify at least six major parts of the SAP home screen
- Explain what transaction codes are and what they do
- Run a transaction two ways
- Change your personal settings to make SAP easier for you to use
- Access help, search functions, and other standard features

Am I in the Right Place?

This is the first of four waves of training Honeywell plans for new SAP users. No prior SAP experience is required, but we do expect participants to have basic Windows and mouse and/or keyboard skills. (If you do have SAP experience, why not stick around? You might learn a new way of doing something!) If you've been asked to take this course, you are in one of the following roles:

- Demand Planner
- Supply Planner
- Production Planner
- Tactical Buyer
- Strategic Buyer

Other Honeywell roles will be brought into the SAP space in future waves.

If any participant is from another business unit or role, that is ol:ay. All Honeywell employees have been invited to this course if they have used SAP but feel they need a refresher. Just remind them that if they are in another department, like Finance or HR, they may not be taking more SAP courses until the next wave.

An hour before the

class or earlier, use

In structor/Classroo

m Checklist at the

document to ensure everything is in

working order for

the class. Contact the training

coordinator if there

Introduce yourself

and explain your

experience using

S.AP. Give a brief overview of the

the class introduce

themselves. You may conduct a brief

icebreaker if desired (no more

than 15 mins).

course and its objectives. Have

are hardware or network issues

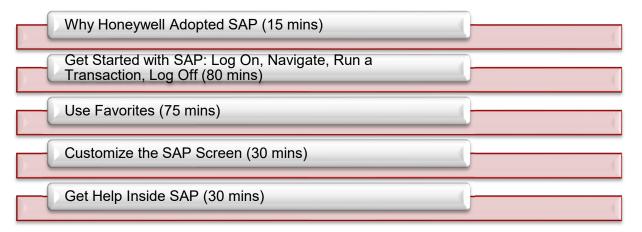
prior to class.

back of this



Units in This Course

The following units are covered in this training course:



Explain how long each unit will take. Tell them they will get a break halfway through the course, which is scheduled for five hours. Ask them to turn the phones off or set to vibrate. They can exit the class briefly to take an urgent call. Indicate the locations of the building fire exits.

Explain that when we are ready to log on to the system, they will use the user ID and password on their tent card.

Sometimes learners will ask questions beyond the scope of this learning event. It is okay to say "that's in such-and-such a course," or "that's coming up next unit." But do provide an answer. Never tell an adult learner "you don't need to know that"—it is disempowering. Use the flipchart and Post-its to collect questions you need to research the answers to. (And find out the answers to those questions and **follow up** with all the learners in the class.)



Conventions in This User Guide

Symbol	What It Indicates
	Unit objectives.
	Watch the instructor's screen as they demonstrate a technique or show the location of an object.
	Try the procedure on your own using the steps listed.
	Food for thought: Think about how you will use at your desk what you just learned in this exercise.
* <u>=</u>	Knowledge check or assessment for a unit or the course.
	New terms, along with what the term in the old system was if any.
	A timesaving tip or shortcut.

Ready to get started? Then let's dive in!



Unit 2: Get Started with SAP

Unit Objectives



In this unit, you'll see how to:

- Launch SAP from the Logon Pad
- Log on using given credentials
- Identify at least six major components of the SAP user interface and explain what each component does
- Run a transaction two ways
- Log off SAP properly

Key Terms in This Unit



Some SAP terminology you'll see in this unit:

- **Logon Pad:** A window where you launch the SAP home screen prior to logging in.
- **Client**: a subdivision of a server that contains all the data you need to perform tasks in the system.
- Transaction code: an abbreviation for a task in SAP.
- Application bar: a toolbar whose buttons vary, depending on what transaction code you entered.
- Easy Access tree: A hierarchy of folders containing transactions grouped by business category.

Prior to this unit, you've explained why Honeywell is adopting SAP and shared some of the benefits SAP will bring to the business. This unit is scheduled for 1 hour, 20 minutes, including participant handson practice.

Explain the unit objectives. Don't just read off the page; expand a bir on what the objectives are intended to do.

Explain the terminology.

Mention that you will be glad to define any additional unfamiliar terms that come up.



Launch the Logon Pac and narrate the par:s and list items on t. Explain that there are MANY more SAP servers listed on this logon pad than the users will use; that is because you are the instructor need access to more than one system. Explain that when they get their SAP credentials, users will be given the spees for the system they are supposed to use. (It will likely be BRP/100, but that is not final yet.)

Explain that SAP has likely been pushed to their desk computers already, but if not, they can log on to Asl: Red and submit an order for the software.

The SAP Logon Pad

Every PC at Honeywell has SAP installed as part of the basic set of Windows software. Watch as your instructor launches the Logon Pad, which is where every user starts when using SAP.

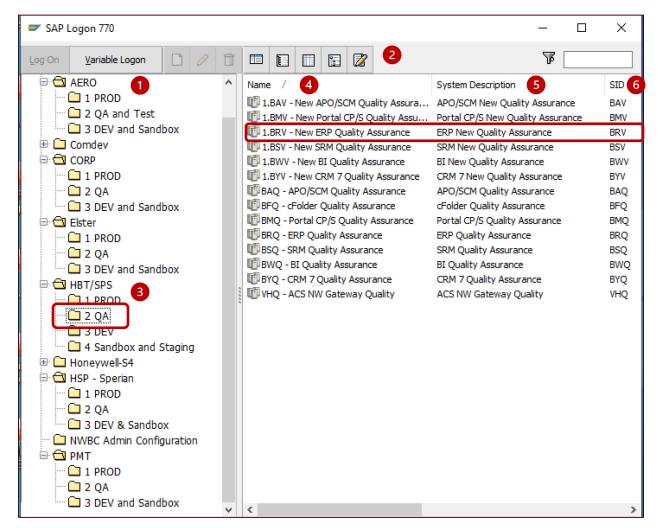
What to Do	What Happens
The instructor launches SAP from the Windows Start Menu → SAP Front End → SAP Logon.	The SAP Logon 770 window displays.
Or, there may be a shortcut on the desktop that the instructor double-clicks.	

Now you try it. If you encounter an issue, ask the instructor for help.

What to Do	What Happens
Launch SAP from the Windows Start Menu → SAP Front End → SAP Logon.	The SAP Logon 770 window displays. Keep this window open for the next topic.



Below is a typical SAP Logon Pad with key features indicated. On your screen, you may stretch or maximize the window as desired.



Don't let all these items frighten you! Honeywell has many SAP servers in use, each corresponding to a distinct business area or country. When you receive your official SAP logon, you will be informed of which of the above systems to use, most likely a server in the **HBT/SPS/1 PROD** group. For this class, we will focus on one particular server which has been set aside for training, the **HBT/SPS/2 QA** group.

The key features of the SAP Logon Pad are:

- (1) Server folders grouped by function under Variable Logon. A variable logon enables you to connect to any server you have credentials for, rather than locking you into one server connection.
- (2) Buttons for creating new servers in the system or editing existing ones. We will not be using these buttons in this class.
- (3) The **2 QA** group under the **HBT/SPS** folder. This contains the server we will use in this class. When you receive your official SAP logon, it will be for the **1 PROD** group.

Explain that the logon they use in this class will not work in any of the other servers, so don't bother trying. There are always one or two students who like to explore. Don't feel obligated to suppress the exploration, but do encourage students to stay on topic and with the class.



- (4) All the servers in a selected group.
- (5) Brief verbal descriptions of each of the servers.
- (6) The **System ID**, a short name for the server. Sometimes you will hear the system ID referred to colloquially as a "box."

Watch as your instructor demonstrates how to open a server and display the SAP home page.

Be prepared to come out from behind your pedium to assist a struggling participant. If there's a teaching assistant assigned to your class, let them assist struggling students. Tell the class that it is okay to be confused at times and to feel comfortable asking for help.

What to Do	What Happens
 The instructor (single-)clicks the 2 QA group under the HBT/SPS folder in the Variable Logon column. The instructor double-clicks the server called 1.BRV – New ERP Quality Assurance to open it. 	 The servers in the QA group display. SAP launches, and the logon screen displays.

Now you try it. If you encounter an issue, ask the instructor for help.

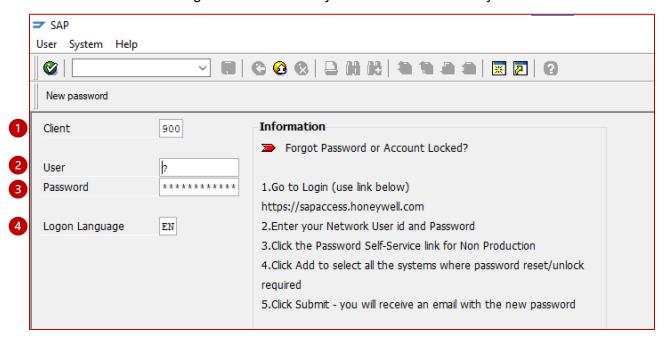
What to Do	What Happens
 Find and click the group on the left called 2 QA under the HBT/SPS folder in the Variable Logon column. Double-click 1.BRV – New ERP Quality Assurance to open it. 	 The servers in the QA group display. SAP launches, and the logon screen displays. Keep this screen open for the next topic.

When the logon screen launches, the SAP Logon Pad stays open. You may close it or keep it open, as desired. Experienced users often keep it open in the background, in case they need to log on to a different SAP server later.



Logging On for the First Time

Below is the initial SAP logon screen. You may maximize the screen if you wish.



To log on to SAP, you need four pieces of info:

- (1) The client number. A client is basically a subdivision of a server. The client you are assigned to has all the data you need to perform your job functions. In the above screenshot, the client being used is 900. When you receive your official SAP logon, you will be informed which client to log on to. Client numbers always have three digits.
- (2) The **user** name. This is your Honeywell employee number.
- (3) A password. When you receive your official SAP logon, the initial password will be Honeywell.1; you'll be asked to change it the first time you log in. Honeywell's password rules are:
 - a. 8-12 characters
 - b. At least one upper-case letter, one lower-case letter, and one digit
 - c. Special characters optional

When you type in the password, the asterisks in the **Password** field are not overwritten; they stay visible on the screen. This is by design, so an overlooker can't see any details about your password, even how long it is.

(4) The abbreviation for the **logon language**. This field defaults to EN for US English.

Briefly explain why the correct client is so important (each client has different data).

If a participant asks about other languages, explain that other languages will be made available to users in regions that need them.





A quick way to remember the four things you need to log on is:

CUPL—Client, User, Password, Language

Just a "CUPL" of things!

Notice that instructions are given on this screen if you forget your password for some reason. As with all passwords, make your SAP password something easy for you to remember but hard for others to guess.

Watch as your instructor demonstrates how to log on to SAP.

Type slowly and explain what you're typing as you type it. Keep in mind that users can't see when you use a keyboard shortcut, so if you press Enter here, let them know that is what you're doing.

What to Do	What Happens
 The instructor leaves the client at 900. The instructor enters their ID in the User field. The instructor enters the assigned password in the Password field. The instructor leaves the language at EN. The instructor presses Enter on the keyboard. 	1. The SAP Easy Access screen displays.

Now you try it. If you encounter an issue, ask the instructor for help.

Be prepared to help a user log on if necessary.

What to Do	What Happens
 Leave the client at 900. Enter the ID you've been assigned for training in the User field. Enter the password you've been assigned for training in the Password field. Leave the language at EN. Press Enter on the keyboard. 	The SAP Easy Access screen displays.

Point out that, oddly enough, that link is not clickable on the SAP screen. Ask them to reflect on how will they go to that URL? Will they just type, or will they add the URL to their browser favorites



You have three chances to enter the correct password before the system locks you out.

Consider taking a screenshot of the home screen password instructions and saving them for future reference.



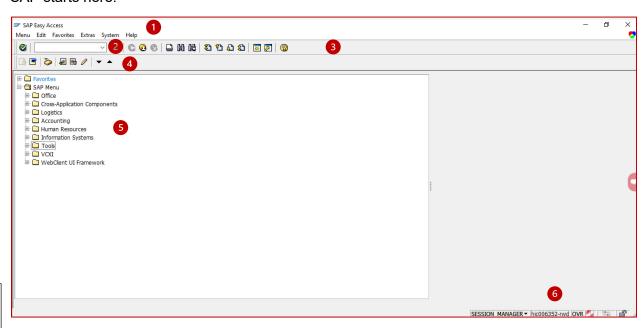


See the button on the toolbar with the green ball and checkmark? That is the SAP icon for **Enter**. Clicking that icon and pressing Enter do the same thing in SAP.



The SAP Easy Access Screen

Once you've logged on, and changed your password if the system prompts you to, the *SAP Easy Access* screen displays. This is SAP's home screen. Most of what you do in SAP starts here.



Point out the screen parts from top to bottom. You do not need to name every button. Show them that when they hover their mouse over a button, a tooltip pops up telling them what it is, and a keyboard shortcut if there is one.

Demonstrate that the Command field is collapsible (some users collapse it by mistake, so show them how to get it back).

Demonstrate the different options on the status bar. Most end users like the transaction code, but a few like to see the system or other options. Tell them what your preferred option is and why.

The key features of the SAP Easy Access screen are:

- Like most Windows applications, SAP has a menu bar. Depending on what task you are doing in SAP, some of the menu commands you see in this screenshot may change. System and Help are always there.
- 2) The **Command** field is where you enter commands called *transaction codes* to tell SAP what you want to do.
- 3) The **toolbar** contains buttons for common SAP tasks. Some of these, like **Print** and **Help**, may look familiar to you because other applications use them. Others are unique to SAP.
- 4) The **application bar** contains buttons for the specific transaction code you're working on at the moment. Keep an eye on this bar as you do your work—it's a chameleon!
- 5) The **Easy Access tree** organizes transaction codes by business category. Each business category has a folder which can be expanded to display subcategories and transaction codes. Some users like to drill down into these folders to run a transaction, rather than using the **Command** field.
- 6) The status bar displays useful system information. In the screenshot above, the status bar currently displays the transaction code (SESSION_MANAGER), the server name (hic-006352-rwd), and that you're typing in Overwrite (OVR) mode rather than Insert (INS) mode. The Help Desk might need some of this info if you need to submit a help ticket.



Like any new computer program, you will get better at using SAP with practice. Remember when you first came to Honeywell and had to learn Kinaxis or any other system? With time and repeated use, you learned it! You'll have a similar experience with SAP. It takes practice and observation to learn how SAP functions, and how you can use it to your best advantage. Later on in this course, we'll see how you can make SAP work for you:

- You'll see how to customize the SAP user interface to make it easier for you to work in.
- You'll see how you can organize the transaction codes for your job by using the Favorites folder on the SAP Easy Access screen.
- You'll see how to export and share your favorites with another SAP user who
 does the same tasks as you.

Run a Transaction Using the Command Field

In the previous activity, you saw that the **Command** field is where you tell SAP what to do. You do this by entering a sequence of characters called a *transaction code*. In this activity, you'll observe the instructor enter a transaction code, also known as running a transaction, and then try it yourself.

Here's a chance for them to reflect on how they learned something new previously. Learning SAP will be similar. Ask the class how long it took them to learn Kinaxisprobably three or four months! It will likely be similar with SAP, once they get some practice under their belt. Assure them that no one expects them to know it all right away.

How do you know what all the codes are? ... You'll learn the codes for the tasks you do in future training classes. Here is a sneak preview of some of the conventions SAP uses:

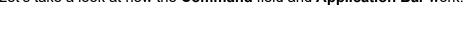
- Codes beginning with F are Finance (accounts payable, accounts receivable, general ledger, etc.).
- Codes beginning with L are Warehouse (putaway, inventory count, etc.).
- Codes beginning with M are Materials (product numbers, purchase requisitions, purchase orders, etc.).
- Codes ending with 01 are for creating new records (new customer, new supplier, etc.).
- Codes ending with 02 are for changing existing records.
- Codes ending with 03 are for displaying existing records in readonly mode.
- Codes beginning with S ALR or S P00 are reports.

A full list of the code conventions is on page 2 of the SAP Shortcuts job aid.

Think of the transaction code as an app. Each code (app) does something specific. When you enter the code in the **Command** field and press Enter, the screen for that code loads, and the application bar changes to give you the tools you need to work with that code.

Let's take a look at how the **Command** field and **Application Bar** work.

Point out the job aid they received in their learning packet.





Watch as your instructor demonstrates how to run a transaction using the **Command** field.

Explain that that is a zero, not the letter O. SAP is very specific about O's and zeroes!

If you press Enter, rather than clicking the Enter button, be sure to tell the class.

What to Do	What Happens
 The instructor types transaction code XK03. The instructor presses Enter or clicks the Enter button. 	The Display Vendor: Initial Screen displays, and the status bar (lower right corner) now shows XK03 instead of SESSION_MANAGER.

Now you try it. If you encounter an issue, ask the instructor for help.

What to Do	What Happens
 Type XK03 (zero, not O) in the Command field. Press Enter on the keyboard. 	The Display Vendor: Initial Screen displays, and the status bar (lower right corner) now shows XK03 instead of SESSION_MANAGER.

Students will naturally be curious about the content of this screen, especially the buyers, who work with vendors regularly. Emphasize that this screen is just an example of what a transaction screen looks like in SAP. You may point out that the application bar's buttons are different now, as is the status bar. If you have time, you can show them another transaction and point out how those bars change again.

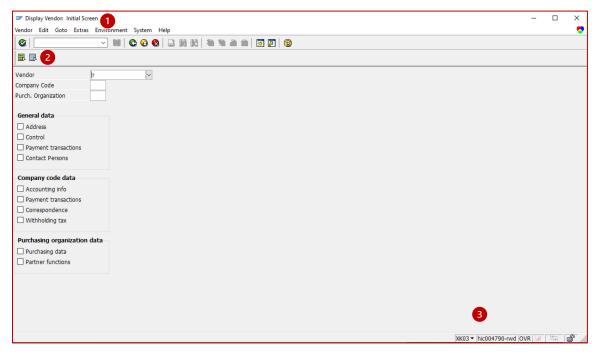
Be prepared to lead a student "out of the woods" if they explore the content of a field on this screen. It's okay to explore, but don't let it get too out of hand. Explain that they all will get ample practice in actually using the transactions in their future training classes. You can inform them that this t-code is part of the Purchasing Master Data course if they ask.





Transaction codes are not case-sensitive.

Below is the main screen for the transaction code you just opened.



Notice the following:

- (1) The title bar of the screen has changed to reflect the name of the transaction. In this case, it is *Display Vendor: Initial Screen*.
- (2) The application bar's buttons have changed to display useful buttons for *Display Vendor: Initial Screen*.
- (3) The status bar now displays the transaction code XK03, rather than SESSION_MANAGER as it did when you were on the SAP Easy Access screen.

In this course, we will not actually execute any transactions. You will have ample practice to do that in your other training! For now, make note of the two steps to get into a transaction:

- (1) Type the code;
- (2) Press Enter or click the Enter button



Exit a Transaction

At some point, you will want to leave a transaction screen, either to run another transaction or when you're done with SAP and want to log off. Two ways you can do this are:

Press Shift F3 until you return to the SAP Easy Access screen; or

It's possible a student will have gone down a rabbin hole (clicking other fields or screens) and doesn't' know how to get out. If so, let them know that exiting is the very next topic. There's always a way to get out if one gets lost!



• Click the **Exit** button on the toolbar until you return to the SAP Easy Access screen.

This setting should be on by default in SAP Options. If the too tips don't work for a user, show them where they can adjust that setting.



Having trouble remembering keyboard shortcuts? Hover your mouse over an SAP button. A tooltip displays the keyboard



shortcut, if there is one. Example:

You return to the *SAP Easy Access* screen; or, if you're already on the *SAP Easy Access* screen, pressing Shift F3 or clicking the **Exit** button logs you off SAP. More on logging off below.

Watch as your instructor demonstrates how to exit a transaction.

What to Do	What Happens
1. The instructor clicks the Exit button .	The SAP Easy Access screen displays, and the status bar now shows SESSION_MANAGER instead of XK03.

Now you try it. If you encounter an issue, ask the instructor for help.

What to Do	What Happens
Click the Exit button you prefer the keyboard, press Shift F3.	The SAP Easy Access screen displays, and the status bar now shows SESSION_MANAGER instead of XK03.



You do not need to close the SAP Logon Pad after logging off. It can stay up as long as the computer is on.





How do you like to work? Do you prefer typing or clicking? Or can you see yourself doing both?

Run a Transaction Using the Easy Access Tree

You may be wondering at this point: If all I have to do is type in the transaction code, why do I need all those folders on the *SAP Easy Access* screen? And what makes it so easy?

For some users, it is easier to find what they need by using the mouse than typing. SAP originally envisioned the folders as a way of grouping related transactions by business category. You can drill down into a folder in a category you use and explore the transactions that are grouped together. Some transactions are fairly "deep" in the tree; others are not as deep.

There's no one right way of doing it. Over time, you will develop your own preferred style.

If someone asks, you can explain why you prefer one method over the other. It is also okay to mention that in the next unit, Favorites, they will see a third way of accessing transactions.



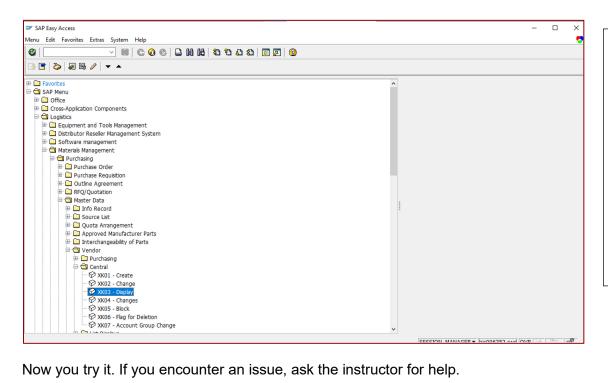
Watch as your instructor demonstrates how to run a transaction using the SAP Easy Access tree.

Encourage the learners to just sit back and watch for a mement as you drill down to the transaction. They may ask questions about other objects in the subfolders; it is okay to give a brief explanation of what they are seeing.

	What to Do	What Happens
	1. Beginning at the home screen, the instructor clicks the Expand icon to the left of the Logistics folder in	The Logistics folder opens to display a group of subfolders related to logistics.
	the SAP Easy Access tree. 2. The instructor clicks the Expand icon to the left of the Materials Management folder.	2. The Materials Management folder opens to display a group of subfolders related to materials (products).
	 The instructor clicks the Expand icon to the left of the Purchasing folder. 	The Purchasing folder opens to display a group of subfolders
	4. The instructor clicks the Expand icon to the left of the Master Data folder.	related to purchasing (procurement).
	 The instructor clicks the Expand icon to the left of the Vendor folder. 	4. The Master Data folder opens to display a group of subfolders related to basic purchasing data.
	 The instructor clicks the Expand icon to the left of the Central folder. 	5. The Vendor folder opens to display a
	7. The instructor double-clicks the cube icon to the left of XK03 – Display to run it.	group of subfolders related to Honeywell's vendors (suppliers).
	January 13 rum ta	6. The Central folder opens to display a group of transaction codes and subfolders.
		7. XK03 launches, and the Display Vendor: Initial Screen displays as seen on page 15.

When you've arrived at the transaction, you'll see the transaction code, the name of the transaction, and a cube icon rather than a folder. Double-click the cube to run the transaction.





The setting in which the transaction codes display might be turned off on some screens. If so, be prepared to show them how to change that setting (Extras→Show Technical Names). Most users like to see the codes in the tree.

Now you try it. If you encounter an issue, ask the instructor for help.



Be prepared to help any learner navigate to the intended screen. If they go someplace else in SAP and want to get out, be prepared to help them exit out and go back in to the intended transaction.

Point out that now they've been given practice in two ways of accessing a transaction. Ask them to reflect on which way they like better.

What to Do	What Happens	
1. Beginning at the home screen, click the Expand icon to the left of the Logistics folder in the <i>SAP</i>	The Logistics folder opens to display a group of subfolders related to logistics.	
Easy Access tree.	 The Materials Management folder 	
Click the Expand icon to the left of the Materials Management folder.	opens to display a group of subfolders related to materials (products).	
Click the Expand icon to the left of the Purchasing folder.	3. The Purchasing folder opens to display a	
Click the Expand icon to the left of the Master Data folder.	group of subfolders related to purchasing (procurement).	
5. Click the Expand icon to the left of the Vendor folder.	The Master Data folder opens to display a group of subfolders	
6. Click the Expand icon to the left of the Central folder.	related to basic purchasing data.	
 Double-click the cube icon to the left of XK03 – Display to run it. 	5. The Vendor folder opens to display a group of subfolders related to Honeywell's vendors (suppliers).	
	 The Central folder opens to display a group of transaction codes and subfolders. 	
	7. XK03 launches, and the Display Vendor: Initial Screen displays as seen on page 13.	

Some key points to make note of about transaction codes and the SAP Easy Access tree include:

- In future training classes, your instructor will provide you with the location of each transaction code you need. No one is expected to know the location of every transaction!
- In the next unit in this class you'll see how to gather all the transactions you need
 in the tree folder called Favorites. This makes it easier for you to quickly find
 what you need.
- Transactions that have been custom-programmed for Honeywell do not appear in the tree. Those transactions, which usually start with the letter Z, must be typed



in or added to **Favorites**. In future training, you'll see what custom transactions, if any, have been created for your business area.

When you are finished viewing the XK03 screen, exit the transaction the same way you did on page 16.

What to Do	What Happens
Click the Exit button output on you prefer the keyboard, press Shift F3.	The SAP Easy Access screen displays, and the status bar now shows SESSION_MANAGER instead of XK03.

Log Off of SAP

When you are finished with SAP, it's good practice to log off completely rather than just leaving it running. Telling SAP you want to log off prompts the system to ask you to save your work before exiting.

After a preset period of inactivity, SAP will log you off automatically. Any work you didn't save might be lost.



Watch as your instructor demonstrates how to exit a transaction.

Technically, they could also just close the window, but doing so might cause data they were working on to not be saved. This way is safer, since the exit message comes up prompting them to save their work.

What to Do	What Happens
 The instructor clicks the Exit button until they arrive at the SAP Easy Access screen. The instructor clicks the Exit button one last time. The instructor clicks Yes. 	 The SAP Easy Access screen displays. The system displays the message, "Unsaved data will be lost. Do you want to sign off?" SAP shuts down. The Logon Pad might still be running.

Now you try it. If you encounter an issue, ask the instructor for help.

What to Do	What Happens
 Click the Exit button until you arrive at the SAP Easy Access screen. If you prefer the keyboard, press Shift F3. Click the Exit button or press Shift F3 again. Click Yes. 	 The SAP Easy Access screen displays. The system displays the message, "Unsaved data will be lost. Do you want to sign off?" SAP shuts down. The Logon Pad might still be running.

Unit Summary



In this unit, you saw how to:

- Launch SAP from the Logon Pad
- Log on using given credentials
- Identify at least six major components of the SAP user interface and explain what each component does
- Run a transaction two ways
- Log off SAP properly

Now is your chance to discuss any interesting or confusing points with the instructor and with the other participants. Make a note of any questions the class asks, and what the answer is, on the next page. You can also write down business-specific questions you want to ask in your next SAP training session.

Summarize what they just saw in this unit. Encourage them to ask questions, and previde answers. If the answer is "that's coming up later in the course," or "that's in another course," that is okay. Add these questions to the parking lot if appropriate.



Questions for My Instructor	Answer:



Knowledge Check

Test your recollection of what you've seen in this unit. Discuss the questions and answers with the class.

This is open-book, open discussion. Feel free to ask the questions informally and have the whole class provide verbal answers. Writing down the answers in their own workbooks is optional.

Na	me six key components of the SAP Easy Access	screen.
1.	Title Bar	
2.	Standard Toolbar	-
3.	Application Bar	_
4.	Command Field	
5.	Easy Access tree	-
6.	Status Bar	
Wh	nich of the following is the button you click to log c	off SAP?
	A. 🕡	
	B. ② ✓	
	C. 🕏	
	D.	
Lis	t the four pieces of information you need to log or	n to SAP.
1.	Client	
	User	
3.	Password	
4.	Language	



Preflight Class Checklist

Instructor: Prior to class (ideally 30-60 minutes before), ensure that the following class items are in place and functional. Contact your training logistics coordinator if there's a specific problem you can't handle. The coordinator will get items for you or contact IT if a software or hardware fix is needed.

For the instructor security role, we recommend that the day before the class, you verify the role and the ability to unlock users. Contact SAP Security if your instructor logon does not do this. It will take a few hours for them to modify the role; this is why we recommend the day before.

Verify the following: Review participant roster and make sure there is one laptop workstation for EACH participant Each seat has a tent card with their user ID and password for this class printed on it Each laptop boots up and screens display well with no video issues* ☐ Each laptop has a functional mouse ☐ Each laptop is connected to the Honeywell network (can be wi-fi or CAT-5 cable) ☐ SAP Front End 770 is installed on each laptop ☐ Client BRV/900 is specified on the Logon Pad ☐ You have enough student ID's and passwords to assign to participants to log on to BRV/900, plus a few extras Each laptop workstation has a notepad, a Post-it pad, and a pen or pencil Participant workbooks have been distributed to each workstation Instructor workstation meets all the above software and hardware criteria Instructor ID is authorized to unlock participants who get locked out of SAP due to 3 incorrect passwords Video projector (or TV screen) is functional and hooks up to instructor laptop ☐ Pull-down screen or blank wall is available for projecting (not required if TV is used) oxdot There is at least one whiteboard, one flipchart, and a few markers for instructor use ☐ If using remote conferencing software, log on to the meeting 15 minutes before class start and verify that audio and video work Put a smile on and get ready to greet the learners!

*If you know in advance there will be sight-impaired participants, ensure that their laptop audio driver and screen reader software are installed and up to date.