

# The Desktop Assistant—A Personal Virtual Work Coach

Has this ever happened to you or your team members?



"Ugh! I always forget how to enter a new sales lead in the new system."



"OK, I entered the purchase requisition—now what do I do to turn it into a PO?"



"This employee got a well-deserved raise! How do I make that happen in the system?"

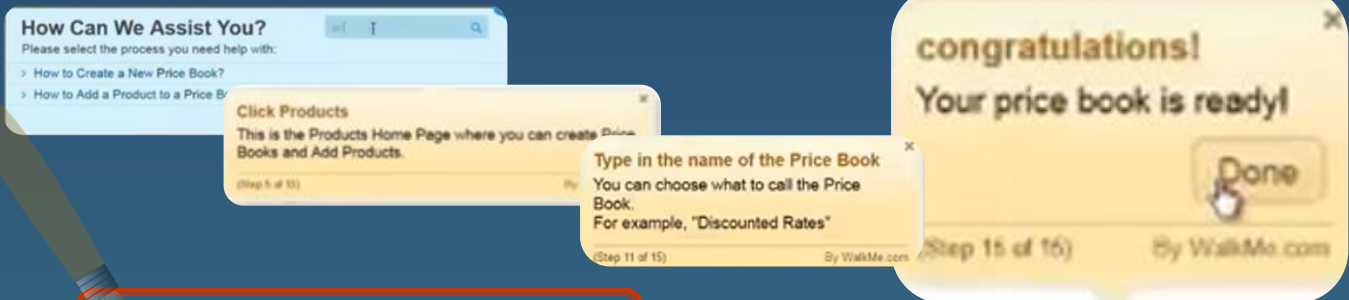
**Create task-specific desktop assistants to coach them through every step of a task in virtually any Web application.**

Let your employees help themselves

Get on-the-spot guidance as you do your job

No need for bulky training manuals

Save supervisor time and effort



Customize on-screen guidance for your organization

**Employers agree! Desktop assistants save time and money.**

**43%**

decrease in live training needs

**25%**

reduction in customer support requests

**85%**

decrease in help desk tickets

**15%**

less time to generate a quote